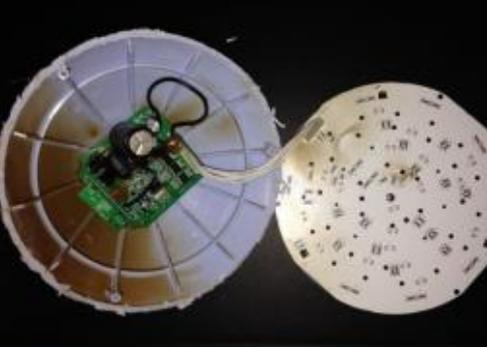


LED - Lampen Probleme

Nachfolgende Gründe sind dafür verantwortlich:

SEAMAID AFTER SALES SERVICE DIAGNOSTIC

PHOTO OF THE DAMAGED PRODUCT	DIAGNOSTIC	PROCEDURE
	<p>Bad installation. Water is input by the rear portion of the lamp which is sealed. This creates a short-circuit.</p>	<p>The product is not under guarantee. Advise the customer to control the state of the joint and possibly change it.</p>
	<p>If connectors are corroded without water traces, it means that the connection of the junction box is not sealed (water comes in by capillarity following the cable and arrives to the lamp) After a while, moisture settles by condensation and damages the lamp.</p>	<p>The product is not under guarantee. Advise the customer:</p> <ul style="list-style-type: none"> - To change the cable between the projector and the junction box - To make a sealed connection with resin, specific gel or other system. <p>If nothing is done, the problem will reappear</p>
	<p>On each product, there is a lot number. The first four numbers indicate the manufacturing date (e.g. 0901: manufactured in 2009, January)</p>	<p>All our products have a 2 year guarantee. Products which are older than 2 years will have to prove by the final customer's bill that they have less than 2 years of use.</p>
	<p>In this case, the lamp had an overvoltage because of :</p> <ul style="list-style-type: none"> - Direct connection on 230V - Connection on a transformer over 12V - The 230V / 12V transformer of the installation is defective and has damaged the projector - Overvoltage caused by an electrical overload due to an exceptional event 	<p>It is very difficult to see the problem without opening the product. In this case, you must send the product back to us to be checked. If it is an overvoltage the product will not be under guarantee. Before replacing the lamp, check the voltage with a voltmeter at the output of the transformer.</p>